

Privacy Policy

What information do we collect?

We collect information from you when you register on our site, contact us by phone, submit an inquiry by email, place an order, subscribe to our newsletter, fill out a form, become a client, open a support ticket, contact us on social media, or provide us your information at an event.

Information collected during the above interactions, as appropriate to the individual situation, may include: your name, business name, e-mail address, mailing address, phone number, credit card information, staff names, staff email addresses, business hours, nature of business or services you provide. For our clients, we may also ask for information about your physical office/business facilities, your computer systems, compliance documentation, policies and procedures, and other relevant information to providing our services to you.

What do we use your information for?

Any of the information we collect from you may be used in one of the following ways:

To process transactions, fulfill requests, and provide services

Your information, whether public or private, will not be sold, exchanged, transferred, or given to any third party for any reason whatsoever, without your consent, other than for the express purpose of delivering the requested and/or purchased service requested.

To send periodic emails or other communications

The email address you provide, will only be used to send you information pertaining to your requested services, billing invoices and statements, important technical alert bulletins, and general news and information from CyberSafe, LLC or our related companies. Email addresses are never published, sold or distributed to third parties unless required for servicing your account or mandated by state or federal laws or regulations.

Note: If at any time you would like to unsubscribe from receiving optional bulk emails such as newsletters or technical alerts, we include detailed unsubscribe instructions at the bottom of each email.

How do we protect your information?

We implement a variety of security measures to maintain the safety of your personal, company, or staff information.

We offer the use of a secure server. All supplied sensitive/credit information is transmitted via Secure Socket Layer (SSL) technology and then encrypted into our payment gateway providers database only to be accessible by those authorized with special access rights to such systems and are required to keep the information secure and confidential. Our electronic payment services are provided through one or more of the following: Stripe, WePay, PayPal, Square, or United Community Bank-GA.

After a transaction, your payment information (credit cards, account numbers, financials, etc.) will not be stored on our local company computers or servers.

Do we use cookies?

Yes. Cookies are small files that a site or its service provider transfers to your computer's hard drive through your Web browser, if you allow, that enables the sites or service providers systems to recognize your browser and capture and remember certain information

We use cookies to compile aggregate data about our website traffic and site interaction so that we can offer better site experiences and tools in the future. We may contract with third-party service providers to assist us in better understanding our site visitors. These service providers are not permitted to use the information collected on our behalf except to help us conduct and improve our business.

If you prefer, you can choose to have your computer warn you each time a cookie is being sent, or you can choose to turn off all cookies via your browser settings. Like most websites, if you turn your cookies off, some of our services may not function properly. However, you may still contact us via telephone.

Do we disclose any information to outside parties?

We do not sell, trade, or otherwise transfer to outside parties your personally identifiable information. This DOES NOT include trusted third parties we contract with to provide services on your behalf or to manage daily business operations of our company. We may

release your information, not your patients or clients, when we believe release is appropriate to comply with the law or protect ours or others' rights, property, or safety.

Regarding Personally Identifiable Information (PII) and/or Electronic Patient Health Information (ePHI) of your clients or patients, we have very strict internal policies and procedures in place prohibiting our employees and contracted third parties from viewing, accessing, or storing any PII or ePHI. Further, we will only contract with trusted third parties that have agreed to keep this information confidential through signing of our Business Associate Agreement (BAA) or have provided us their equally stringent and enforceable BAA.

Third party links

Occasionally, at our discretion, we may promote, recommend, include or offer third party services on our website. These third party sites have separate and independent privacy policies. We therefore have no responsibility or liability for the content and activities of these linked sites. Nonetheless, we seek to protect the integrity of our site and welcome any feedback about these sites.

Childrens Online Privacy Protection Act Compliance

We are in compliance with the requirements of COPPA (Childrens Online Privacy Protection Act), we do not collect any information from anyone under 13 years of age. Our website, products and services are all directed to people who are at least 13 years old or older.

Your Consent

By using our site, you consent to this Privacy Policy.

Changes to our Privacy Policy

If we decide to change our privacy policy, we will post those changes on this page.

Contacting Us

If there are any questions regarding this privacy policy you may contact us using the information below.

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